



## Europe Based Field Service Engineer (Remote)

**This is a home-based position with regular and extensive travel to customer sites within Europe and internationally.**

### **Responsibilities:**

- Perform maintenance, installation and troubleshooting on Akrion Systems products at customer locations.
- Provide technical support to various Akrion Systems factories and subcontractors during module and tool assembly and start up.
- Factory support when needed (located in Allentown, PA, USA).
- Provide technical support (phone / e-mail) to customers for troubleshooting and maintenance when required.
- Provide technical training to customers for troubleshooting and maintenance.
- Establish and maintain a high level of customer satisfaction.
- Write technical literature regarding product enhancements and upgrades when requested.

### **Requirements:**

- Previous experience working on automated wet bench system is a must
- Completed engineering or technician education, preferably in electrical engineering and a minimum of 3 years related experience (or the equivalent combination of education and experience).
- SCP Global Technologies 9400 and E200 experience required.
- Must have experience to service semiconductor manufacturing equipment in clean rooms.
- Must be able to travel on a frequent basis (up to 75% of the time) to customer locations within Europe and other international destinations
- Proficient in spoken and written English with very good communication skills to handle direct communication with company staff as well as customers.
- Familiar with MS Office, Windows Operating System, Internet and e-mail.
- Comfortable working in a fast paced, changing work environment